



**SPS Facility Management Services LLC.**

## ABOUT US

SPS Facility Management Services LLC, is a company that provides services which help our clients preserve the functionality of their structures and keep it sustainable for longer periods of time.

Our company caters to the modern living standards of the city of Dubai, UAE. We provide facility maintenance solutions to small businesses and private homes.

Why disturb your vicinity by dealing with multiple service providers when you can hire us as a single point of contact for all your facility management needs?

We relieve you from the stress of maintaining a structure, allowing you to focus on your business and have enough time to spend as you

like, whether with your loved ones, or pursuing your hobbies and interests.

Our services cover all facility management needs from A to Z. We keep your structure comfortable and clean.

We tend to your landscapes, keep your vicinity free of pests, and ensure the functionality of your air conditioning, electric works, and plumbing systems with the responsibility for accomplishing full repairs.

Our contractors start their job with a careful evaluation of the site, then they carry out continuous performance monitoring and acquire client feedback through communication and regular meetings. We give extra care to your environment, health, and safety.



## CEO MESSAGE



The services sector is one of Dubai's most vivid economies. As a full range facility management company, we're one of the main pillars of this vital sector with a rapid movement towards the top of the leaderboard.

The services sector is in increasing demand and the needs of different businesses and individuals are constantly developing. How do we meet such challenges? By constantly increasing our knowledge and expertise.

Our main strength is constant learning, we spread this knowledge throughout the ranks

of our staff by conducting extensive training programs to make sure they're up-to-date on the industry so they can turn this knowledge into an optimal customer service that ensures satisfaction.

Our staff plans and executes integrated facility management services that are cost-effective and well organized with utmost care given to the welfare of staff, clients, and the community.

Best Regards

# VISION

We work hard to reach the throne of Dubai's services sector, and become a name synonymous with competent and efficient facility management through our exceptional, innovative, and eco-friendly methods.

# MISSION

To deliver customized full-range facility management solutions to customers through a single point of contact, with an equal share of exceptional performance given to each one of our services. We aim to empower workers in the facility management sector and aid them to reach their full potential.

# CORE VALUES

Our values define who we are, and these values are based on prospective knowledge about what ultimately yields outstanding customer service.



## Safety

Safety comes first. Our methods are governed by a strict safety policy that protects the health and welfare of our staff, clients and assets.

## Teamwork

Our services are compatible, and our teams are in constant communication and collaboration to guarantee the best integration of our services.

## Integrity

Our staff professionally handles the clients' belongings with a level of experience that radiates trust and confidence.

## Customer Orientation

We believe in developing close relationships with our clients so we can guarantee satisfaction and full mutual understanding.

## SERVICES



SPS provides its clients with the option to outsource all their facility management needs to our company. Our breadth of services means that we can ensure no client is left disappointed. Our teams possess the expertise to cover facilities' Cleaning, Landscape, MEP, and Pest Control. All in efficient and innovative methods customized for the needs of private homes, villas, and small businesses.

## Cleaning Services



### Routine Cleaning

SPS cleaning services provide the total cleaning of private homes, villas, and small offices through:

- Deep cleaning on a call basis.
- Scrubbing, buffing, polishing, and burnishing floors.
- Cleaning all areas of the facility; Bathrooms, Kitchens, Bedrooms, Terraces, and Outdoor areas.
- Windows and façade cleaning
- Office equipment cleaning with disinfecting phones, wires, cables, desks, etc.



## Pools and Water Tanks Cleaning

We're committed to keeping your facility's water equipment clean. We cater to swimming pools cleaning and maintenance, with inspection of the chemical dosage, filters backwash, and algae accumulation. We provide maintenance for installed pool pumps and pipes, as well as various other minor repairs. Keep your Water Tank clean! We conduct tests and keep you updated with the reports. Our methods comply with Dubai Municipality regulations, and water tank tests are governed by the DM standards.

**Our methods are customized to match the needs of private residences, villas and small offices.**



## Move-In Move-Out Cleaning

We provide prompt services for tenants moving into/out of residences and villas. We save you the trouble of cleaning your old and new destination so you can focus on the other aspects of stressful relocating. Our experts will check the safety and security of the property. They'll check the interior for any items that need to be repaired by the landlord, and report any area that is subject to wear and tear. We make sure that the area is free of leaks, dampness, molds, or damage.

**We aim to keep our cleaning services as inclusive as possible, to make sure no need is left unmet. Feel free to contact SPS for any inquiry.**

# Landscape & Water Features Maintenance Services

Our experts can detect and remove bad weed or fungus that can cause allergies and maladies. We provide periodic manuring, and repair damage inflicted by disease. SPS help you preserve your water features intact, clean, and functional including fountains, ponds, lakes, and irrigation systems.



SPS helps you keep the green area around your facility vivid and vibrant. We water plants and prune them, trim leaves and grass and provide fertilization and disease control. We ensure you a supply of experienced garden-

ers that conduct maintenance of greeneries. We keep your plants fresh and hydrated by regular watering. Get your plants back to the shape you desire by allowing us to trim and prune your shrubs, trees, and rose beds.

**With SPS, never allow wild weeds to sneak up on you!**

In a glimpse of an eye, your garden's bushes can grow into an irregular shape, and your trees can get overgrown. Keep your landscape at bay with aid from SPS.

# MEP & General Maintenance Services

SPS handles all sorts of Mechanical, Electrical, and Plumbing needs of private residences and villas through scheduled periodic visits by our team of Engineers, Supervisors, and Technicians, as well as

a Help Desk dedicated for any of your inquiries. We provide preventive maintenance, troubleshooting, and active maintenance in the following domains:



## Plumbing Maintenance

Inspection of water supply and pressure to ensure the functionality of bathroom equipment. We check for leaks and replace any damaged mixers and fixtures.

## Mechanical Services

We ensure the functionality of your Air Conditioning systems, with gas levels check, filters washing, components inspection, and internal and external unit servicing. We do elevator maintenance and

inspect home automations, as well as hinges, locks, and doors. We monitor the energy consumption of your facility to ensure optimal insulation and energy preserving to reduce power cost.



Don't wait for the malfunction to surprise you! keep your shields up and stay on guard with SPS preventive periodic maintenance.

## Electrical Maintenance

Inspection of all internal/external electrical equipment, elimination of exposed wirings, replacement of lights, and maintenance of water heaters and solar panels.



The functionality of your MEP = How happy you'll be in using the facility!

Engineers and technicians at SPS are excellent in maintaining the mechanical, electric and plumbing systems installed in your facility.

## Pest Control Services



SPS protects your facility against pests including rodents, termites, flying and crawling insects.

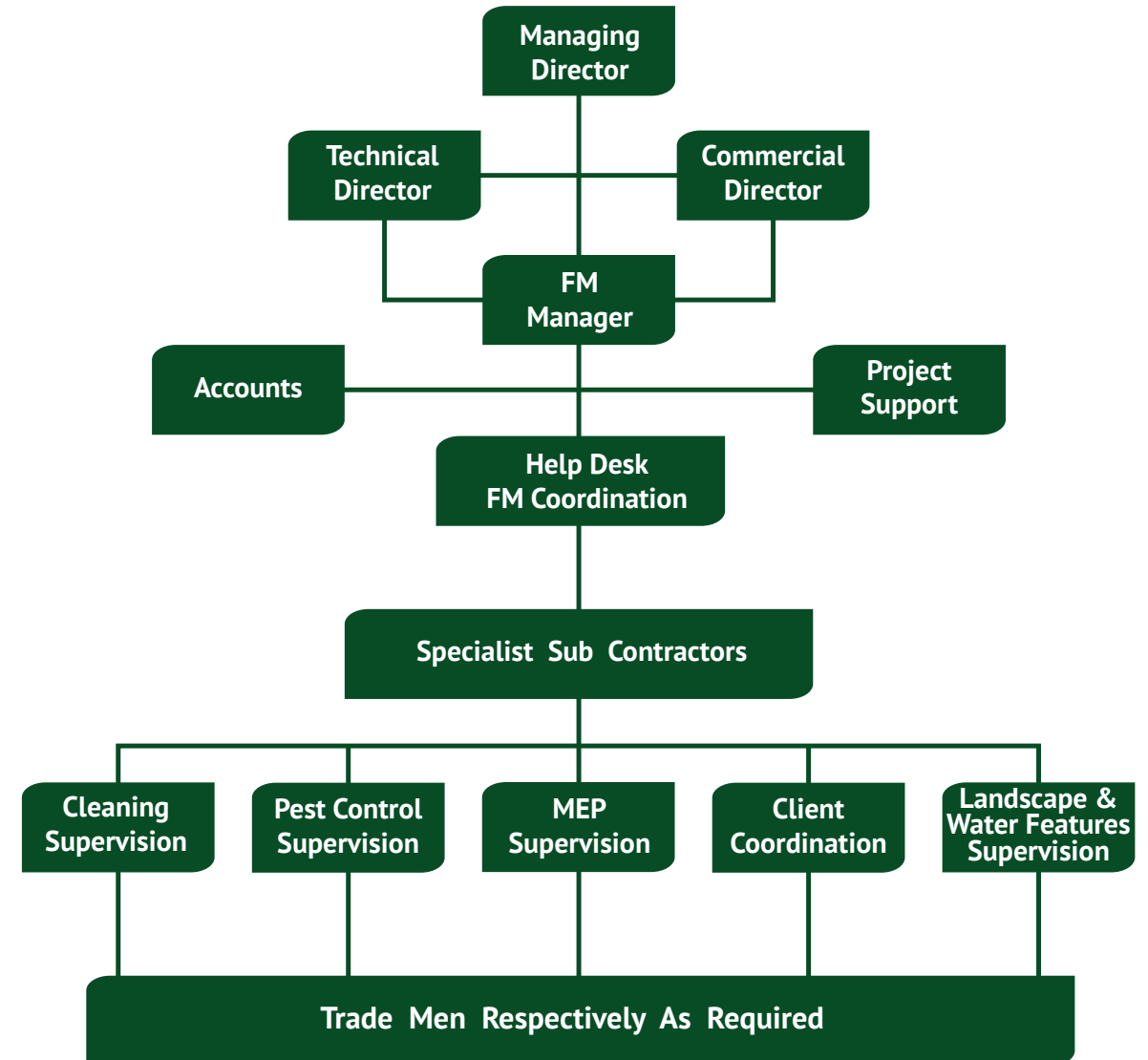
Our team arranges periodic visits to check for pest infections throughout your facility's interior and exterior, then carry out the extermination process using only the materials approved by international health and safety standards and compliant with Dubai Municipality Regulations.

Our Pesticides leave no trace, with no effect on health and with an eco-friendly print.

# FACILITY MANAGEMENT

Our teams stay updated on the world of maintenance to ensure high-quality performance, long lasting operations and low costs.

## Organization Structure



# Quality and Safety

## Attitude Towards Quality

Our company sticks to a profound program that governs the processes of quality control and helps guarantee client satisfaction every single time.

Our quality programs are always updated with the latest quality standards. Our staff is regularly trained and tested through quality-oriented workshops.

Our team performs regular performance analysis and compares the results against our assurance plan that was perfected over the years. The standards of this assurance plan are constantly updated and match UAE's top standards. Assurance plans are essential for any company operating in the services sector, and SPS makes sure to convey the importance of such quality standards to all team members.



## Attitude Towards Safety

Your success in the domain of facility management is compromised without direct security regulations obvious for both workers and clients.

At SPS, we grant a substantial amount of our budget for safety-related staff education and for purchasing the safest equipment and keeping those fully maintained which ensures the safety of our teams, our clients, and Dubai's community.

## **Contact Us**

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